

Seltser & Goldstein Public Adjusters, Inc
900 Cummings Center
Beverly, MA 01915
Attn: Josh Goldstein

Dear Josh,

As the head of the local real estate board I am familiar with all types of property and have seen from a distance what a disaster can do, but when it happens directly to you, it leaves one with a pit in ones stomach and as such the loss of my rental property was a devastating event that was an emotional experience that I will never forget.

It did not take my husband and I long to realize that we did not have the time nor energy to deal with our everyday lives and now have to deal with the insurance company and all their malarkey as we focused on our tenants and the re-building of our rental property back to its pre-loss condition.

It became significantly obvious that this property was our financial nest egg and a big part of our retirement fund.

From the moment we hired your company the stress level was in check. We were relieved and reassured that we would not be financially crippled by this terrible event.

After you secured the board up company for us, read over our insurance policy and then met with our adjuster, I couldn't believe my eyes and ears when you persuaded him to increase his initial offer to double his first offer. Having you to fight for us was incredible.

Thank you for letting seeing that our financial nest egg was broken as we now can continue to make sure that our hard work and investment was not destroyed from one accidental occurrence.

Warmly,

Delores and Andy